



# PUBLIC NOTICE

**FEDERAL COMMUNICATIONS COMMISSION**  
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## **FCC WIRELESS TELECOMMUNICATIONS BUREAU ANNOUNCES MODIFIED UNIVERSAL LICENSING SYSTEM CUSTOMER SUPPORT HOURS**

Effective March 5, 2007, the Commission's Wireless Telecommunications Bureau (WTB) will modify the hours of operation for the Universal Licensing System (ULS) Customer Support Hotline. As of March 5, 2007, customers will be able to reach the FCC ULS Hotline from 8:00 a.m. to 6:00 p.m., Eastern Time Monday – Friday (except Federal holidays).

As a general matter, customers should contact ULS Customer Support with their technical concerns regarding ULS. In addition, the ULS Customer Service Hotline is a resource for customers with questions about which application purpose(s) are appropriate for a particular filing, what information is being requested on a ULS form or schedule, or FCC Registration Number (FRN) Password issues. In order to provide better service to ULS users and to ensure the security of the electronic filing system, all calls to the ULS Customer Support Hotline are recorded.

### **ULS Customer Support can be reached by:**

Phone: (877) 480-3201 Option 2  
(888) 225-5322 Option 2  
(717) 338-2888  
TTY: (717) 338-2824

The web at <http://esupport.fcc.gov>